City of Omaha
John W Ewing Jr. Mayor

Public Works Department
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1819 Farnam Street, Suite 601

Robert G. Stubbe, P.E.
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MEDIA RELEASE

FOR IMMEDIATE RELEASE

CITY OF OMAHA UPDATE ON SOLID WASTE COLLECTION SERVICES

November 12, 2026, Omaha, NE – The City of Omaha Public Works Department is actively working alongside our solid waste contractor, FCC Environmental Services, to address recent trash, recycling, and yardwaste collection delays. While FCC has faced operational challenges that led to postponed pickups in some neighborhoods, together we are dedicated to resolving these issues quickly and keeping our community moving forward smoothly.

Proactive Steps & Helpful Resident Tips

- **Keep Materials Placed Out For Collection:** If your collection is delayed, please leave your garbage, recycling, or yardwaste out at your collection location. Crews are working diligently to complete missed collections as quickly as possible.
- **Stay Informed with ReCollect:** We encourage all residents to sign up for the City's ReCollect notification system. Get real-time updates on regular collection schedules and route completion alerts via phone, text, email, or app notifications! Visit wasteline.org/widget
- **Enhanced Support on the Way:** FCC is bringing in additional resources and implementing operational improvements to ensure reliable, high-quality service moving forward.

We're Here to Help

If you experience any service issues, please report them to our team at 402-444-5238. Our 24-hour phone line is staffed by City staff weekdays from 8:00 a.m. to 8:00 p.m. and Saturdays from 8:00 a.m. to 12:00 p.m., with a live answering service available during all other hours to assist you.

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