



#### **Your Waste Cart**

Take a moment to get to know your 96-gallon **WASTE CART** (the one with the **BLACK LID**). It measures 29¾" wide by 43¾" high by 35¾" deep and is designed to hold your garbage as well as your yardwaste. Think **GARBAGE** + **YARDWASTE** = **WASTE**. The new waste cart has a whopping 335-pound limit.

#### **Collection Pointers**

- Your cart must be at your collection point before 6AM.
- Place carts three feet apart from each other and from other objects (like trees, mailboxes, lamp posts and parked cars).
- If your collection is missed, call 402-444-5238 after 7PM on your collection day.
- Your cart must be removed from the curb by 10AM the day after collection.

### **Keep in Touch**

Sign up for our e-mail notification service. This will remind you of upcoming collection delays due to a holiday or weather conditions. To sign up go to <a href="http://join.wasteline.org">http://join.wasteline.org</a>

#### NO!

- Items outside your cart
- Items sticking out of your cart
- Exceeding the 355-pound weight limit of the 96-gallon cart

## And **DON'T** put any of the following in your cart:

- Rocks, dirt or concrete
- Dead animals
- Liquids of any type
- Loose pet waste or loose cat litter
- Tires, engines or other large auto parts
- Bulky items (chairs, stoves, etc.)
- Lawn chemicals
- Motor oil and automotive







# Some Questions Others Have Asked

### Q: Should I bag my garbage before placing it in my waste cart?

While it's not required, we highly encourage you to bag your garbage just like you used to. Now any type of bag will do — store carryout bags, store bought kitchen bags or black bags. The bags help keep your cart clean, which prevents it from emitting odors and attracting pests. And it helps prevent litter on those extremely windy Nebraska days. Yardwaste doesn't need to be bagged when it's in the cart.

#### Q: What if my garbage doesn't fit in my waste cart?

You CANNOT use your old garbage cans for waste that doesn't fit in your waste cart, but you CAN lease an additional waste cart from FCC Environmental. The annual cost is \$91. It must be paid in advance and includes delivery. Also, if your home has more than five family members living in it, the City of Omaha will provide you with an additional waste (or recycling) cart at no cost to you. There is a registration form for this service available at wasteline.org/mycart, or call 402-444-5238 for the form to be mailed to you.

### Q: Do we have to use these carts for our recycling, garbage and yardwaste?

YES! You can't use anything but the carts provided. No garbage cans and no green bins. You can't use look-alike carts, either. By look-alike, we mean carts that retailers sell that look like the City of Omaha's new collection carts. The big difference? They aren't marked with the official City of Omaha seal. FCC Environmental WILL NOT collect your waste and recyclables if you don't place them in the carts you received from the City of Omaha. It's that simple!

### Q: Can I use my recycling cart for garbage and yardwaste that doesn't fit in my waste cart?

No. The recycling cart is for recycling only and it is important to not contaminate the contents with other wastes. Repeated misuse of the recycling cart may result in it being removed.

#### Q: What if my yardwaste doesn't fit?

There's a plan for that! For six weeks in the spring and six weeks in the fall (the peak times for generating yardwaste), a separate yardwaste only truck will come around on collection day and pick up paper yardwaste bags at no extra charge for the service. They will pick up paper yardwaste bags only; no cans or plastic bags. During the rest of the year, you have to purchase yardwaste stickers for your yardwaste paper bags. The cost is \$2 per sticker, and each bag must have its own sticker. For a list of stores where you can purchase these stickers, visit wasteline.org/mycart.

#### Q: Where should I store my waste cart?

You should store it inside your garage/shed or outside your home in a convenient location. You CANNOT keep your waste cart at the curb all week – it can only be there on your collection day. If storage in your garage or behind your home isn't possible, you may consider putting in a screen fence or adding shrubbery. Take a walk around your block and see how your neighbors are storing their carts – you might get some great ideas!

#### Q: What do I do if my cart is damaged?

You are responsible for protecting (and not abusing) your carts. In the case of damage due to normal wear and tear, your cart will be repaired at no cost to you. Be smart about what you place in your cart. If, for example, you put hot coals in your cart, you will have to pay for its repair or replacement. To report a damaged cart, please call 402-444-5238.

#### Q: How do I maintain my waste cart?

An occasional rinse with a hose is all that should be needed to keep it clean and free from attracting pests.



