



Peer Community Benchmarking

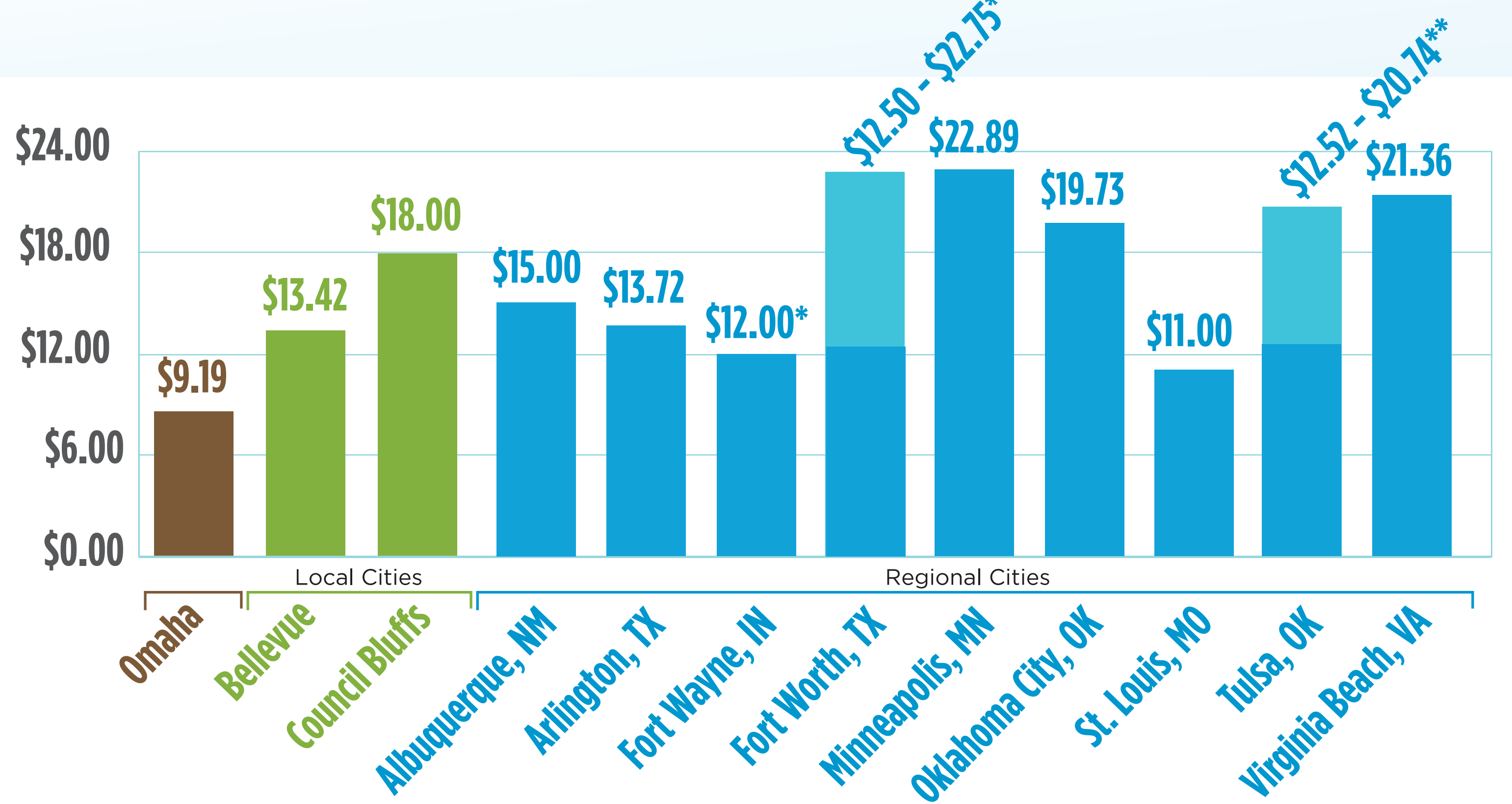
SCS conducted a **benchmark survey** of **local** and **regional** cities concerning their residential curbside **waste collection services** of household **garbage**, **recyclables**, **bulky waste**, and **yardwaste**.

Conclusion

Solid Waste collections services **vary widely** amongst regional cities of **similar population** to Omaha making it difficult to draw definitive comparisons. **However**, several generalities can be made.

The **average waste collection fee** across all cities that have municipal contracts is **\$16.50 per household** and **all include recyclable collection** in that fee.

Comparison of Cost Per Month Per Household for Garbage and Recycling Collection



* Rate effective January 1, 2018. Prior rate, as shown in Benchmark Report, was \$9.95.
 ** Represents variable service plan rates. Rates vary based on customers choice of collection frequency, size of cart and other variables.

Comparison of Carts Use

Nearly all regional cities use carts for the collection of both garbage and recycling.

Nearly All Regional Cities Use Carts for Garbage Collection

Nearly All Regional Cities Use Carts for Recycling Collection



NO Limit Omaha does not currently limit the volume of recyclables or yardwaste placed at the curb for pickup. Comparison cities who use a carted program limit volumes and typically charge the resident for additional capacity if needed.

Comparison of "Overflow"

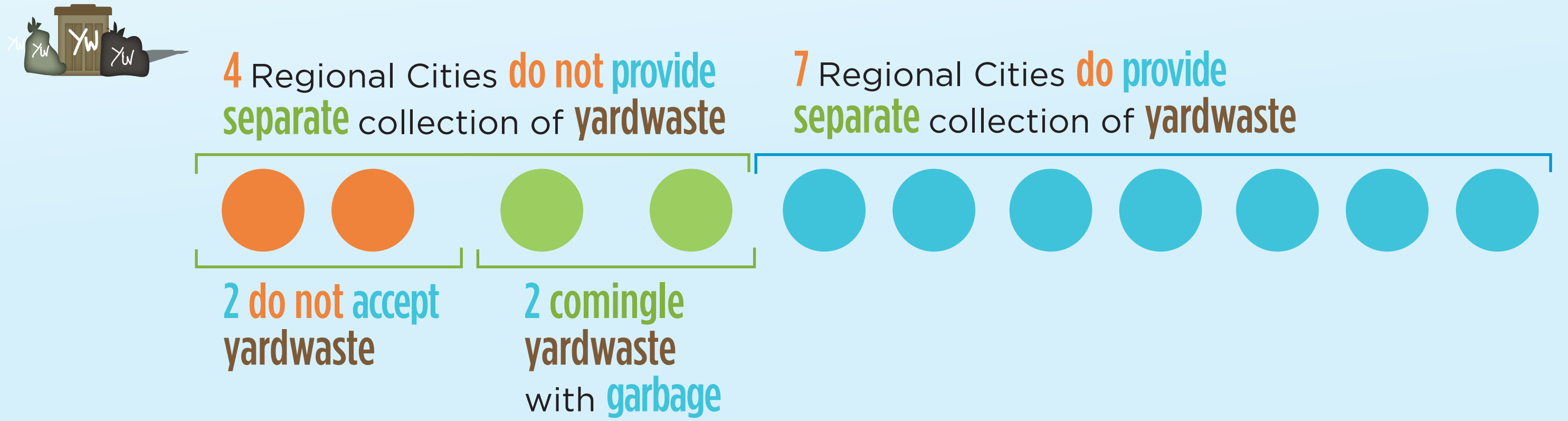
Several interesting policies for dealing with "overflow" trash were found including

- Allowing residents to place extra trash out for no additional fee
- Operating a sticker program, where stickers can be purchased and placed on extra bags
- Allowing an overflow day once a month where additional bags can be set out free of charge
- Most cities do not allow unlimited recycling and yard waste

Comparison of Collection Frequency



Collection frequency of yardwaste varies



Comparison of ...

All All cities operate a recyclable collection with the majority being single stream

All All cities also operate a drop off facility for household hazardous waste

All Bulky waste collection programs were the most varied between all cities. All cities operate a bulky waste program and the majority includes the cost of pickup in the trash collection fee. Collection frequencies vary from once a week along regular waste routes to requiring residents to schedule an appointment for collection making comparison difficult.

